

Terms and conditions for groups

Capacity :

We welcome groups of 120 to 140 participants depending on the chosen location.

Pricing specifications:

A minimum of 20 participants must be present in order to receive the group rate on the day of the activity.

Payment must be made in a single invoice. The invoice will be sent by email after the visit.

One free accompanying person for every 10 participants will be provided. Additional accompanying persons who wish to participate in the activities will need to pay the group rate.

For all packages, the playtime must be continuous.

Fees in case of changes to the number of participants:

O-Volt will invoice based on the number of people present on the day of the activity. The number of people cannot be less than 75% of the number confirmed at the time of booking

Cancellation fees for a day of activities:

With a notice of 60 calendar days or more: no cancellation fees will be charged.

With a notice between 60 and 30 calendar days: O-Volt may charge 15% of the total booking amount.

With a notice of less than 30 calendar days: O-Volt may charge 25% of the total booking amount.

Security :

It is possible to watch [videos](#) about the safety instructions at O-Volt before your visit.

Meals:

Access to a room is included with the full-day package. Please note that there is no access to a microwave, so cold meals are recommended.

A 45-minute period will be scheduled for the meal. During this time, quiet activities related to the theme will be offered. Your accompanying adult must be present to supervise your group.

Risk Acceptance Form:

The [individual form](#) or [group form](#) must be completed and submitted upon arrival for all participants and accompanying persons.

Material:

We recommend wearing **non-slip socks** for the trampolines. Not included in the package, the socks are available for purchase on-site. Barefoot jumping is allowed. Regular socks are not permitted.

[Contact us](#) if you have any further questions regarding group bookings.

Once we receive your [reservation request](#), we will proceed with confirming your booking.

We look forward to welcoming you!